

Date : 08/06/2015

June / July / August 2015

All Owners / Tenants/ Consumers

RE: TARIFF INCREASES PLUS WINTER ELECTRICITY CONSUMPTION

The annual tariff increase from Eskom (12,2%) was effective 1 April and all Municipalities including City Power from 1 July.

Due to this annual tariff increase and change in the seasonal consumption you will no doubt notice an increase in your rent statement and/or on your levy account/s.

Winter is here and we would like to draw to your attention that usage on electricity has increased. The normal additional usage (heaters) during the colder months, always results in significantly higher than normal electricity bills. Every year around this time, we are flooded with calls and e-mails, where owners and/or their tenants claim that they have been incorrectly charged.

To avoid unnecessary anxiety may we recommend that if you suspect that you have been billed incorrectly you (1) compare the number of units consumed the previous year to the units consumed this year and (2) check the meter reading on the electricity meter in the meter boxes outside the property. The reading should have advanced beyond that which is showing on the statement.

Only if the meter reading is less than the reading shown on the statement is there an error and then please contact our offices for assistance.

Your assistance in this regard will be appreciated.

MOTLA UTILITIES (PTY) LTD

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